



# SPROCKETT'S

## DOGGY DAY CAMP

*Because Your Best Friend Deserves The Best Care*

### **Client Grooming Agreement**

**Current Vaccinations/Veterinarian Information:** By signing this contract, owners verify their pets are current on Rabies, Distemper and Parvo-Virus. Proof of Vaccination or current Titer testing shall be provided to Sprockett's Doggy Day Camp Inc. upon request as well as current Veterinarian information.

**Aggressive or Dangerous Pets:** Owners **MUST** inform Sprockett's Doggy Day Camp Inc. if your pet(s) bites, has bitten, or is aggressive to people, other pets or specific grooming procedures. Muzzles or Cones may be used if necessary. Muzzling and Cones will not harm your pet, and protects both the pet and the groomer. Sprockett's Doggy Day Camp Inc. reserves the right to refuse/stop services for such pet(s) at any time before or during the grooming process, and charge an Aggressive Dog Fee in addition to the regular grooming charge.

**Health or Medical Problems & Senior Pets:** Grooming procedures can sometimes be stressful, especially for a senior pet or pet with health problems, and can expose hidden medical problems or aggravate a current one during or after the groom. Because senior pets and pets with health problems have a greater chance of injury, these pets will be groomed for cleanliness and comfort, in styles that will not add to their stress which our groomer will discuss with you. In the best interest of your pet this contract/agreement will give Sprockett's Doggy Day Camp Inc. permission to obtain immediate Veterinary treatment for your pet should it be deemed necessary by Sprockett's Doggy Day Camp Inc.. We will do our best to contact you first, then take your pet to the nearest Veterinarian that is available. It is agreed that all expenses for Veterinary care will be covered by the pet's owner upon signing this contract/agreement.

**Mat Removal:** Pets with matted coats need extra attention during their grooming session. Mats left in a pet's coat only grow tighter, and can strangle the pet's skin, or eventually tear it open. Sprockett's Doggy Day Camp Inc. does not wish to cause pain, serious or undue stress to your pet, and will not de-mat difficult mats, but will remove them completely for your pet's safety and comfort. Mats can be very difficult to remove, and may require the pet to be shaved. When necessary, removing a heavily matted coat includes risks of nicks, cuts or abrasions due to warts, moles or skin folds trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, causing skin irritations that existed prior to the grooming process. Torn skin from mats can also occur. After effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. Shaved pets are also prone to sunburn and should either have sunscreen applied daily or should be kept out of the sun until the hair grows sufficiently to protect the skin. In some cases pets may also exhibit brief behavioral changes. Prevention is the best defense against matting by scheduling regular grooming appointments. There may be an extra charge for de-matting which our groomer will discuss with you at drop off.

**Accidents:** There is always the possibility an accident could occur. Grooming equipment is sharp, even though we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quicking of nails, etc. In most cases this can happen when a pet is wiggling or moving around. If you arrive to pick up your pet and it is still being groomed, please do NOT talk to them or allow them to see you. Sit quietly,

or step outside for a few moments. Every effort will be made to insure your pet is groomed as safely as possible, but an excited pet can be dangerous to continue to work on.

**Parasites:** If you suspect your pet has fleas or ticks, prompt and thorough action on YOUR part is needed. If fleas or ticks are found during the grooming process, your pet will be treated with a natural product to kill the parasites and you will be charged for it. Please note – Sprockett’s Doggy Day Camp Inc. will not use pesticide dips or sprays on your pet. There may be an additional charge for any ticks found and removed from your pet. If ticks are found, we suggest you have your pet tested for Lyme Disease. Please note that parasites are a health hazard to your pet as well as to humans.

**Hold Harmless Agreement:** By signing this contract you agree to hold Sprockett’s Doggy Day Camp Inc., it's owners, operators, employees, officers and directors harmless from any damage, loss, or claim arising from any condition of the undersigned pet, either known or unknown to Sprockett’s Doggy Day Camp Inc.. It is also further understood and agreed the terms of this agreement can change at any time, without notice, and will overwrite any and all prior signed contracts or releases. It is further understood this clause applies to any and all pets groomed.

**No-shows & Cancellations:** No shows and last minute cancellations are subject to a \$20.00 FEE PER PET which will be added to your next bill. We understand there may be emergency situations and will work with you but as we are a by-appointment business, another client could have taken your appointment if we had more notice of the cancellation. Note: Clients 30 minutes late risk losing their appointment.

I have read and agree to the policies of Sprockett’s Doggy Day Camp Inc.

Print Name: \_\_\_\_\_

Phone #: \_\_\_\_\_

Dog’s Name: \_\_\_\_\_

Dog’s Age: \_\_\_\_\_

Your Signature: \_\_\_\_\_ Date: \_\_\_\_\_

(date dd/mm/yy)